



SAMRAT HPL

10-YEAR LIMITED INTERNATIONAL WARRANTY FOR EXTERIOR COMPACT PANELS

1. Warranty Coverage

Samrat Plywood Limited ("Samrat"), an Indian manufacturer of high-quality surfacing solutions, provides this 10-Year Limited Warranty for its Exterior Compact High Pressure Laminate (HPL) Panels ("Panels") to the original purchaser ("Customer"). Samrat guarantees that the Panels will retain their essential characteristics under normal environmental conditions and in compliance with recommended installation and maintenance practices.

2. This warranty covers:

- Resistance to surface degradation
- Resistance to significant color fading
- Retention of mechanical strength
- Durability against climatic exposure such as UV rays, rain, and temperature variation

This warranty applies for a period of ten (10) years from the date of delivery of the Panels to the Customer.

3. Conditions for Validity

The warranty is applicable only when all the following conditions are met:

- The Customer has paid the full purchase price for the Panels.
- The Panels have been installed using ventilated façade techniques, in accordance with Samrat's technical specifications and relevant local building codes.
- Panels are installed vertically or with adequate slope and ventilation when used in sloped applications.
- Written notice of any defect is provided to Samrat within 30 days of its discovery, including invoice copies and photographic or certified expert evidence of the issue.
- The defect must be verified by Samrat or by an independent, internationally recognized testing agency, subject to prior approval.
- No unauthorized modifications or use of incompatible accessories or cleaning agents has taken place.

4. Remedy

In the event a Panel is found defective within the warranty period, Samrat shall, at its discretion:

- Replace the defective Panel(s), or
- Refund the original purchase price of the affected Panel(s).

If a particular design, color, or finish is discontinued, Samrat may offer a comparable alternative. Replacement under this warranty does not renew or extend the original warranty period.



Samrat Plywood Limited
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E: admin@samratply.in
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CIN - U20211CH1987PLC007836



5. Exclusions

This warranty does not cover:

- Natural aging effects such as minimal discoloration or minor loss of gloss.
- Panels installed horizontally or without proper ventilation.
- Damage caused by faulty installation systems, building movement, vandalism, or acts of God (e.g., earthquakes, floods, storms).
- Defects resulting from failure to comply with installation, maintenance, or local code guidelines.
- Third-party damages, indirect or consequential losses, loss of profit, or business interruption.
- Cost of dismantling or reinstallation, unless explicitly covered by extended terms in writing.

6. Governing Law & Dispute Resolution

This limited warranty is governed by and construed in accordance with Indian Law.

Any dispute arising under this warranty shall be subject to the exclusive jurisdiction of the courts of Chandigarh, India. International treaties concerning the sale of goods are expressly excluded.

7. Additional Notes

This warranty is the sole and exclusive warranty offered by Samrat. All other express or implied warranties, including but not limited to merchantability, fitness for a particular purpose, or arising from trade usage or prior dealings, are hereby excluded unless otherwise confirmed in writing by Samrat.

For further assistance or to report a claim,
please contact:



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